



## **Penny Hydraulics Quality Policy Statement**

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It is the declared policy of Penny Hydraulics Limited to provide products and services that fully and consistently meet the agreed requirements of its customers and comply with current regulatory legislation. In carrying out its business Penny Hydraulics Limited will consider the needs and expectations of its many stakeholders and assess the risks surrounding every job so as not to jeopardise the business interest or safety of persons or property whilst also minimising the impact on the environment.

To demonstrate to both customers and employees the Company's commitment to quality, it is the policy of Penny Hydraulics Limited to achieve and maintain registration with The British Standards Institute (BSI) to BS EN ISO 9001:2015.

The quality policy of Penny Hydraulics Limited is implemented through the operation of the Quality Management System (QMS). The requirements of this system are mandatory for all company personnel and no unauthorised alterations or deviations are permitted.

To maintain the required level of assurance all members of the Board and top management retain responsibility for the QMS – and are to lead-by-example.

Achieving this policy relies on the efforts of all personnel. Everyone is responsible for the quality of their work and the continued improvement of the working environment for all.

Being proactive and cautious we can predict and eliminate risk from our operations, creating a safe environment for both ourselves, our customers and other third parties.

Robin Penny Managing Director

16/01/2023

This policy shall be issued to and understood by all personnel at Penny Hydraulics Limited across all levels of operation.